

Givver.ai Terms and Conditions

Simple donor terms for using Givver.ai to make a charity campaign donation. Last updated: 29 May 2026.

Platform	Givver.ai provides online fundraising campaign pages and donation tools for charities and campaign organisers.
Donor	You are the person or organisation making a donation through a Givver.ai campaign page.
Payment	Payments are processed securely by Stripe or another payment provider shown at checkout.

1. About these terms

- These terms apply when you use Givver.ai to make a donation, create or support a fundraising team, or use a campaign page.
- By ticking Agree to Terms and Conditions before donating, you confirm that you accept these terms.

2. Donations

- You choose the donation amount, currency, campaign, team allocation and any public message before payment.
- Once payment is completed, the donation is treated as made to the selected charity, campaign or recipient shown on the campaign page.
- If you split a donation between teams, the split is used for campaign display and team fundraising totals.

3. Payments and fees

- Card payments and supported wallet payments are processed by Stripe or another payment provider shown at checkout.
- Givver.ai does not ask donors to send full card details by email, phone or message.
- Payment provider fees may be deducted or handled according to the payment setup for the relevant campaign.

4. Refunds

- If you need a refund, contact the charity or campaign organiser as soon as possible.
- Refunds are normally handled back to the original payment method where possible, subject to the payment provider and applicable law.
- Some donations may not be refundable after funds have been transferred or used by the charity, unless required by law.

5. Gift Aid

- If you select Gift Aid, you confirm that the details you provide are accurate and that you are eligible for Gift Aid under HMRC rules.
- You are responsible for checking that you have paid enough UK tax to cover the Gift Aid claimed on your donations.

- Do not submit Gift Aid using another person's taxpayer details unless you are authorised and it is lawful to do so.

6. Monthly payments

- If you choose monthly instalments, you authorise the selected monthly payments for the number of months shown before checkout.
- The payment provider will show the payment plan before you confirm it.

7. Campaign information

- Campaign organisers are responsible for the charity details, campaign story, team information, media and updates they provide.
- Givver.ai may review, refuse, pause or remove campaigns where needed for safety, compliance, fraud prevention or platform integrity.

8. Donor messages and names

- If you leave a donor name, message, dedication or team message, it may appear publicly on the campaign or team page unless you choose an anonymous option where available.
- Do not post unlawful, offensive, private or misleading content.

9. Privacy

- Givver.ai and its payment providers process personal information needed to run the donation, issue receipts, support campaigns, prevent fraud and comply with legal duties.
- Donation information may be shared with the relevant charity or campaign organiser where needed for receipts, donor records, Gift Aid, support or reporting.

10. Unauthorised payments

- If you believe a payment was unauthorised, contact your card issuer or payment provider immediately and notify the campaign organiser or Givver.ai.
- Givver.ai will never ask you for your full card number, CVC or banking password by email, phone or message.

11. Contact

For questions about these terms or a Givver.ai donation, contact info@givver.ai.

These terms are intended to be clear and practical. They should be reviewed by a qualified legal adviser before relying on them as final legal terms for a live platform.